

Material return request

1. Complete the form
2. Send by email to serviceclient@tecofi.fr or by fax to +33 (0)4 78 90 19 19
3. We will send the documents to be attached to the package.



CONTACT INFORMATION

Company:

City:

Contact:

.....

Tel:

Fax:

Email:



PRODUCT CODES

Code	Quantity	Invoice number*

* mandatory



REASON FOR RETURN

- Order cancellation
- Order error
- Return unsold
- Technical Analysis

- TECOFI error

RETURN CONDITIONS

- ▶ Invoice from less than 6 months ago.
- ▶ Material from catalogue, new and unused: 30% credit.
- ▶ Specific material: credit rate determined after examination of file.
- ▶ Original packaging in good condition
- ▶ Payment of shipping costs
- ▶ Return deadline after validation: 1 month

In the case of TECOFI error, no credit rate reduction and transport costs are covered.

IN CLOSING

Upon acceptance of return request, we will mail you a document to attach to the return shipment. Upon reception of return, a credit will be issued. If return is for technical analysis, guarantee will be based on the report and the liabilities.

I acknowledge and accept the above written return conditions.

Name _____ Signature :

Date _____